

## Jenzabar® Managed Resources

### The Technical Support You Need to Power Your Digital Campus

Staffing and resource constraints, data security, informational silos—higher education IT staff have a lot on their plates. Jenzabar Managed Resources give your IT teams the support they need as well as additional expertise and manpower to build efficient strategies, strengthen system security, and improve user experiences across campus.

With Jenzabar Managed Resources, you gain access to Jenzabar's 40+ years of higher education technology experience and a team of experts dedicated to safeguarding your institutional and student data. Because each institution is unique, Jenzabar Managed Resources are tailored to meet your specific needs, while ensuring you get the top-notch support your campus deserves.

#### At a Glance

Jenzabar Managed Resources include a comprehensive suite of services designed specifically to address higher education's technology demands. Whether you require support for your cloud infrastructure, system administration, or database management initiatives, Jenzabar can provide you with a specialized team of IT professionals to ensure your day-to-day operations run smoothly and your technology infrastructure is safeguarded against the unexpected.

#### Advantages

- ▶ Access best-in-class support based on 40+ years of industry experience.
- ▶ Leverage valuable reporting capabilities to enable data-driven decision-making.
- ▶ Customize services to fit your specific campus's needs.
- ▶ Deliver better student and staff experiences by ensuring your technology is up to date and running smoothly.
- ▶ Implement best practices to resolve lingering IT issues.



# Support Your IT Staff With Jenzabar Managed Resources

Jenzabar Managed Resources give you access to a hand-picked team of specialized IT professionals trained to help you optimize processes, manage infrastructure, improve your use of Jenzabar solutions, translate complex data into valuable insights, and more. Customize your experience by selecting from an array of curated IT services.

## Jenzabar Product Support Management

Jenzabar Managed Resources can help your staff improve processes, apply best practices, and implement preventative measures to mitigate risk.

|                            |                                |                     |                                     |
|----------------------------|--------------------------------|---------------------|-------------------------------------|
| Process Consulting         | Advanced SQL Programming       | JICS Administration | Project Management                  |
| Data Cleanup & Maintenance | FormFlow & Workflow Management |                     | Setup Modification & Configurations |

## Reporting Services

Jenzabar IT experts can help you aggregate data and gather vital insights using a suite of commercially available reporting tools.

|                                |                |                           |
|--------------------------------|----------------|---------------------------|
| InfoMaker Reporting            | SSRS Reporting | Auditing Services         |
| FormFlow & Workflow Management |                | Microsoft Excel Reporting |

## IT/Facilities Management

Jenzabar's IT professionals work tirelessly to ensure you are using the latest and most secure technologies to transform your campus.

|                     |                                                      |
|---------------------|------------------------------------------------------|
| IT Leadership       | Information Systems Staffing Services                |
| IT Service Auditing | Third-Party Application Integration & Implementation |

## Infrastructure Management

Jenzabar Managed Resources cover everything from disaster recovery to active directory, SQL database administration, and more!

|                            |                                      |                                      |
|----------------------------|--------------------------------------|--------------------------------------|
| VMware Management          | Data Protection Consulting & Backups | SQL Database Administration Services |
| Disaster Recovery Services | Monitoring Services                  | Active Directory Services            |

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